
SPECIAL MOTION NO. 6 – RINGGO AND THE NEW VISITOR PERMIT

Standing in the names of:

- (i) Councillor Alex Karmel
- (ii) Councillor Matt Thorley

The Council calls on the Administration to urgently review the RingGo system and the new visitor permits and if necessary urgently consider alternative solutions.

Following on from the scandal of the old machines not accepting the then newly introduced pound coins the new RingGo system is not fit for purpose and is discriminatory.

1. There have been numerous complaints that RingGo and the new visitor permits have failed to work correctly.
2. The helpline does not function properly and is charged at a premium rate.
3. The system discriminates against the elderly and the economically disadvantaged with the requirement to use the Android system or iPads.
4. The reduction in pay and display machines coupled with incorrect or missing on-street signage of the location of ticket machines makes it difficult to locate them.